

The Edge - House Account Thresholds

Overview

Finance charges on store charge accounts can be setup to be automatically waived if the customer's payment meets or exceeds store-defined payment thresholds.

Setup

There are four system options used to set this up:

Store Charge Options

Store Charge Account Balance Threshold Dollar Amount	Waive current month's finance charge if the customer's payment meets or exceeds this dollar amount.
Store Charge Account Balance Threshold Interest Waived Message	Controls whether or not to print a message on the statement when interest waived True – Any time interest is waived a message will be printed on the statement False – No message is printed
Store Charge Account Balance Threshold Percentage	Waive current month's finance charge if the customer's payment meets or exceeds this percentage of total house account balance

Statement Options

Statement Wording When Store Charge Account Balance Thresholds Are Set	When a threshold percentage is set, this message will print on the statement indicating how much must be paid to avoid finance charges.
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To setup a threshold:

1. Click **Administrative ► System Options** and scroll down to **Store Charge Options**.
2. Enter a percentage threshold. If the customer pays at least this percentage of their total balance then finance charges will be waived.
3. Optionally, you can also enter a dollar threshold. The system will use the higher of the two thresholds when determining if finance charges will be waived.
4. Click **OK** to save your settings.

NOTE: To use this feature you must specify a threshold percentage greater than 0. If you specify 0 the feature will not work.

Examples

Store Charge Account Balance Threshold Dollar Amount	100
Store Charge Account Balance Threshold Interest Waived Message	False
Store Charge Account Balance Threshold Percentage	15

In this example, if a customer pays 15% of their total balance, but not less than \$100, then the finance charge will be waived.

Case 1

John Smith has a store charge balance of \$1,000.
He made a payment this month for \$200.
15% of \$1,000 is \$150, so John's payment of \$200 exceeds the threshold.
The finance charge is waived.

Case 2

Jane Smith has a store charge balance of \$200.
She made a payment this month for \$50.
15% of \$200 is \$30 but this is less than the dollar threshold, so the dollar threshold applies. Jane's payment does NOT exceed it.
The finance charge is applied.