

# System Requirements – Edge 26.0

## General Requirements

Due to updates with Microsoft’s security protocols, a **Local Administrator Account** with a **username** and **password** is **REQUIRED**. You **MUST** store this username and password, as it will be needed for **network share access**.

Our **recommended** standard setup **requires physical devices** on the client's **local network** for a **database server and station configuration per store**. Anything **outside** of this (virtual/cloud hosted environment etc.) is considered an **atypical setup** which may come with challenges we **cannot support**. We advise contacting Edge Support **with your local IT and/or anyone assisting with your network** to discuss your **set-up plan** and go over **limitations** including any **potential issues**.



Please contact your local IT if you are unsure of how to create your Local Administrator Account. *Edge Technical Support **CANNOT** assist with the creation of this account.*

## Hardware Requirements

From setting up your server to selecting proper workstation computers, read below for the most up-to-date **Hardware requirements** for optimal use of your Edge system.

- **Minimum** represents the bare minimum required to run but does not guarantee optimum performance.
- **Recommended** represents the requirements to run The Edge optimally.



Laptops are often significantly lower power than desktop equivalents so to maximize performance, we **STRONGLY RECOMMEND** the higher tier option (e.g., i7 instead of i5) when choosing a laptop over a desktop computer.

## Server

Server requirements depend on the number of workstations you intend to use. Keep in mind if the server is running other intensive applications simultaneously it will impact performance and you should strongly consider exceeding the **Recommended** requirements.



We install Microsoft SQL 2025 which **REQUIRES A MINIMUM** of Windows 11 or Windows Server 2019. We **DO NOT** support Windows 11 Home versions. We **DO NOT** support NVME drives of any kind, as these cause compatibility issues with SQL. If your PC runs NVME, you will be **REQUIRED** to sign a separate waiver for us to implement the workaround provided by Microsoft to complete the SQL installation.



Microsoft **DOES NOT** recommend installing SQL on a domain controller. If you intend to do this, you must sign a separate waiver before we will complete your setup.

### Server for ≤ 5 Stations

**Processor** Minimum: Intel i5 (10th gen+) / Core Ultra 5  
Recommended: Intel i7 (12th gen+) / Core Ultra 7

**RAM** Minimum: 12 GB  
Recommended: 16 GB

**Hard Drive** Recommended: 1 TB or higher

**OS** Required: Windows 11 or higher / Server 2019

## Server for 6+ Stations

**Processor** Minimum: Intel i5 (10th gen+) / Core Ultra 5  
Recommended: Intel i7 (12th gen+) / Core Ultra 7

**RAM** Minimum: 16 GB  
Recommended: 32 GB

**Hard Drive** Minimum: 1 TB  
Recommended: 2 TB

**OS** Required: Windows 11 or higher / Server 2019 or higher

## Workstations

### Laptop & Desktop

**Processor** Minimum: Intel i5 (10th gen+) / Core Ultra 5  
Recommended: Intel i7 (12th gen+) / Core Ultra 7

**RAM** Minimum: 8 GB  
Recommended: 16 GB

**Hard Drive** Minimum: 500 GB  
Recommended: 1 TB

**OS** Required: Windows 11 or higher

### Tablet

**Processor** Minimum: Intel i5 (10th gen+) / Core Ultra 5  
Recommended: Intel i7 (12th gen+) / Core Ultra 7

**RAM** Minimum: 8 GB  
Recommended: 16 GB

**Hard Drive** Recommended: 64 GB or more

**OS** Required: Windows 11 or higher



ARM processors found primarily on tablets and other mobile devices, such as Snapdragon, are NOT supported. Please contact your local IT if you are unsure whether your selected mobile device is running an ARM processor.

## Monitor Displays

### Screen Size

**For POS** Required: 1280x1024 resolution or higher

**For General Use** Required: 1280x1024 resolution or higher

## Software Requirements

Below are the prerequisites needed prior to installing The Edge, as they are required for operating the program successfully.

These software programs need to be installed **individually** on any/all computers that will be running The Edge.

## Microsoft .NET Framework

You may already have the correct version of **.NET Framework** installed on your computer. The way to verify is to attempt to install the software. If **.NET Framework** is already installed, you will see a message indicating that it cannot be installed because the program already exists.

For **The Edge v. 18.2 and higher**, you will need **.NET v. 4.7.2**. Download it here:

<https://dotnet.microsoft.com/download/dotnet-framework-runtime>

## QuickBooks Foundation Classes

If you are running QuickBooks Desktop 2022 or newer and plan to integrate with The Edge, then download and install **QuickBooks Foundation Classes for 64-bit**. The QBFC software **ONLY** needs to be installed on the one computer running your QuickBooks.

Download **64-bit** here: [QuickBooks Foundation Classes 64-bit](#)



**QB Desktop and Online 2021 and older are NOT compatible with 64-bit.** They require the **32-bit** version of QBFC for the integration to work. Other stations may run 64-bit, but the station running QuickBooks 2021 or lower **MUST** be on the 32-bit version of Edge.

Download **32-bit** here: [QuickBooks Foundation Classes 32-bit](#)



**QBFC is NOT required if integrating with QuickBooks Online.**

## Website/Ecommerce

To integrate successfully with either add-on solution, **Edge Data transfer (EDT)** or **Edge Connector (ECon)**, you must meet or exceed the full recommended requirements outlined above.



**Anything older than Windows 11 may cause integrations to fail.** This means that if you are running a version of Windows **older than Windows 11**, you may need to update your Windows Operating System with the help of your local IT.

For more on The Edge + Windows compatibility: <http://rss.edgeuser.com/windows-compatibility-notice.html>

To learn more about Website/Ecommerce Integrations: <https://edgeuser.com/Knowledge/Website-Ecommerce>