

Rewards Activation No Card – Single Customer

Introduction

The Rewards feature has been expanded to include the option of activating Rewards cards without needing the physical card in hand. When enabled, the **Sell Tender Card** button at POS will change to **Sell/Activate Card**, which will include the new **Generate From ID** button which allows you to activate a card using just the **Customer ID**.

Setup

System Option

This feature must be enabled via a system option before it can be used at POS.

1. Click **Administrative > System Options**.
2. Scroll down to **Tender/Rewards Card Options**.
3. Set the **Allow Rewards Card Generation From Customer** option to **True**.

Tender/Rewards Card Options	
Allow Rewards Card Generation from Customer	True
Earned Rewards Reduced on Return Receipt Wording	This return has deducted @ from your Rewards.
Enable Rewards/Referral Cards	False
Enable Tender Cards	True
House Card Wording POS Button	Tender/ Reward Card
Referral Card Wording	Referral Card

Allow Rewards Card Generation from Customer
If true, Rewards cards can be generated and sold without a physical card to scan; generates rewards Id from Customer Id.

Print OK Cancel

Activating Rewards Card

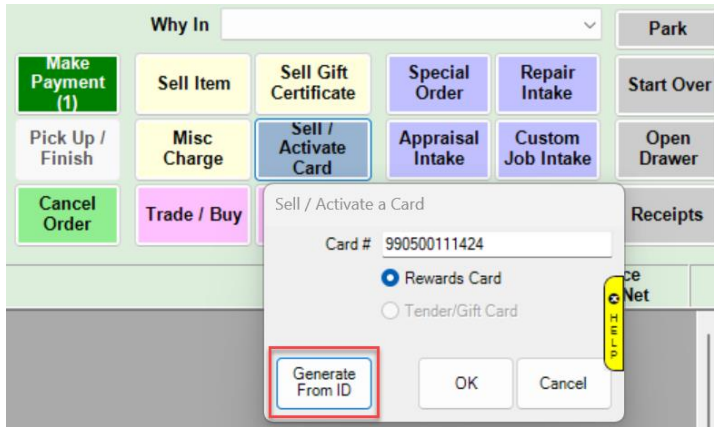
To activate a Rewards Card at POS without the card:

1. Open **POS** and either **Find** or **Add** your customer.
2. Click the new **Sell/Activate Card** button. **Note:** If you enabled this feature but still see the former **Sell Tender Card** button, make sure you have **Rewards/Referral Cards** set to **True** in your **System Options**.

Why In [dropdown] Park

Make Payment (1)	Sell Item	Sell Gift Certificate	Special Order	Repair Intake	Start Over
Pick Up / Finish	Misc Charge	Sell / Activate Card	Appraisal Intake	Custom Job Intake	Open Drawer
Cancel Order	Trade / Buy	Return / Adjust	No Sale Tracking	11/1/2023 1:07 PM	Receipts

3. Select the **Rewards Card** option, then click the **Generate From ID** button at the bottom. **Note:** This feature is **ONLY** available for **Rewards Cards**. You **cannot** generate a **Tender/Gift Card** using the **Generate From ID** button.



4. Add a memo in the **Memo** line if you choose, then click **Done** to complete activation of the **Rewards Card**.