

Round to Nickel

Introduction

Not to be confused with our previously released feature for rounding up transactions for charity, simply referred to as **Round Up**, this new optional **Round to Nickel** feature gives you flexibility for providing cash back to customers with the changes to available US currency. Please visit the EdgeUser.com knowledgebase to learn more about [Round Up](#) for rounding transactions up for charity.

With the penny being discontinued came the need to provide a solution for still being able to give correct change back to cash customers. Controlled by a **new System Option** you can now round transactions to the nearest nickel effectively eliminating the need to give pennies back as change. This option is set to **Never Round** by **Default** and needs to be manually changed to allow for automatic rounding at POS.

The amount that the transaction was rounded will **show on the receipt** with an accompanying **new Rounding report** allowing you to track your rounded cash transactions.

IMPORTANT NOTES:



- Amounts ending in **\$.01, \$.02, \$.06, \$.07** will always **round down**; amounts ending in **\$.03, \$.04, \$.08, \$.09** will always **round up** to the nearest nickel.
- For this feature to trigger at POS, you **MUST** be giving **cash back** to the customer. If a customer pays with **exact change**, you **will not** see any rounding.

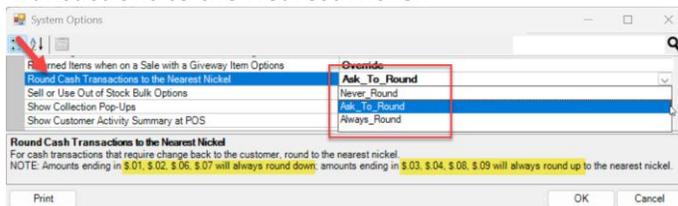
Setup

In order to round to the nearest nickel, you must set the **System Option** that determines functionality of this feature when triggered at POS.

System Options

To set the System Option for **Round to Nickel**:

1. Navigate to **Administrative > System Options**.
2. **Search** or **scroll** down to the **POS Options** section and locate the option named **Round Cash Transactions to the Nearest Nickel**.



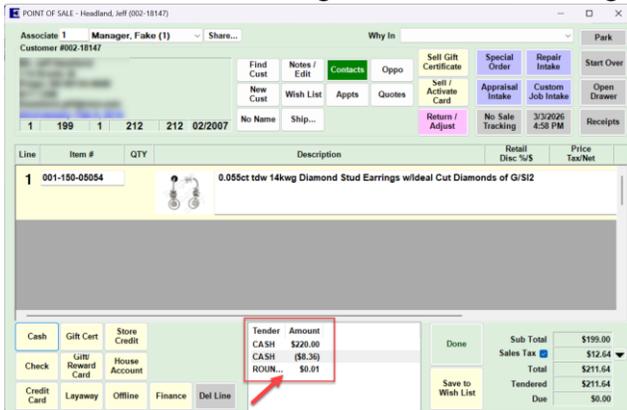
There are **3 available choices**:

- a. **Never Round** – The system **Default** option. This means cash transactions **will never Round**.
 - b. **Ask to Round** - A prompt will appear **asking the user** to select whether or not to Round the current cash transaction.
 - c. **Always Round** - Will **automatically Round** all cash transactions up or down to the nearest nickel.
3. Make your selection and click **OK** to save your changes.

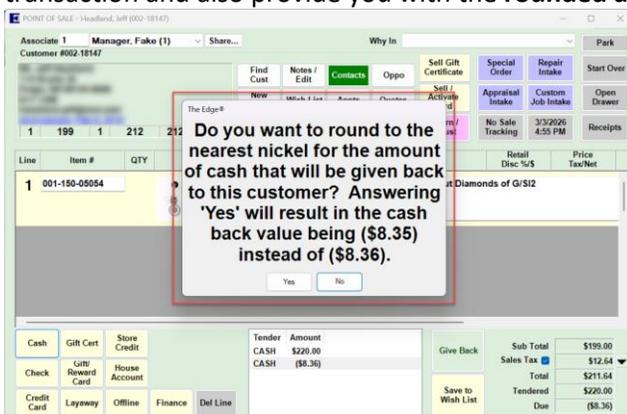
Round to Nickel at POS

Using the **Round to Nickel** feature at POS applies exclusively to cash transactions and works just like any other cash sale at POS. First, you will **find the customer** and select the **associate**, as normal, then begin your transaction by adding your desired salelines. What happens next when processing the cash to complete the sale is determined by your **System Option**.

If you selected the **Always Round** option, the transaction will automatically round the sale **up or down** to the **nearest nickel** after clicking **Give Back** and selecting **Cash** to give **cash change** to your customer:



If you selected the **Ask to Round** option, a window will appear asking you if you would like to round the transaction and also provide you with the **rounded amount**:



Complete the transaction as **normal**. The receipt will show the **rounded amount**:



Reporting

A **brand-new report** was added called **Rounding Activity** that allows you to track your rounded cash transactions.

This report can be found by navigating to **Reports > Activity > Rounding**.

Rounding Activity

2/19/2026
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Sale #	Date	Customer	Description	Rounding Amount	Sale Amount
Store #1					
2/19/2026					
001-00401	2/19/2026	(001-00022)	Customer cash back rounded up to nearest nickel	(\$0.01)	\$1.06
001-00402	2/19/2026	(001-00022)	Customer cash back rounded up to nearest nickel	(\$0.02)	\$10.00
001-00403	2/19/2026	(001-00022)	Customer cash back rounded down to nearest nickel	\$0.01	\$1.99
				2/19/2026	3
				(\$0.02)	\$13.05
				Store #1	3
				(\$0.02)	\$13.05